

# INSITE Documentation

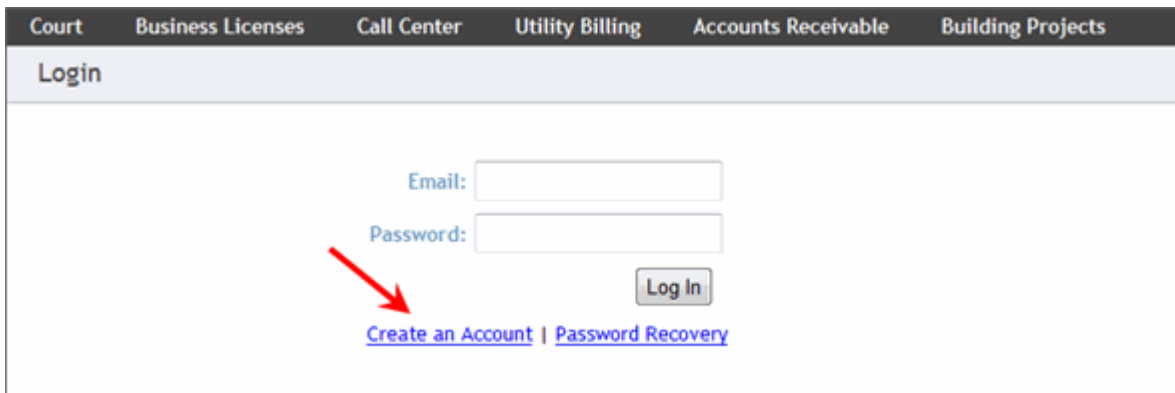


## Member Help

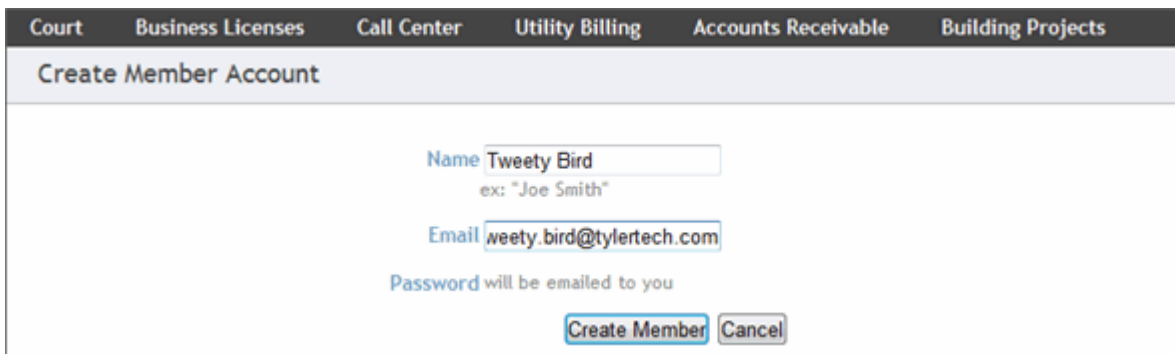
### Create a member account

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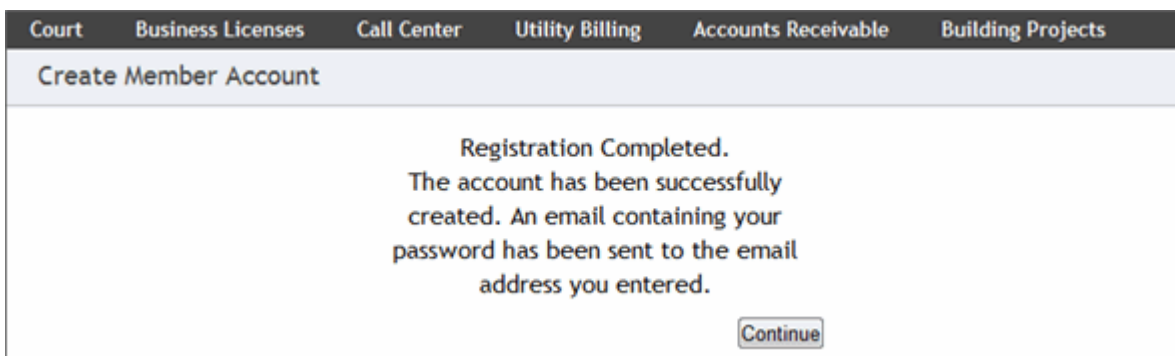
1. Select an application link from the InSite homepage. For most applications, the Login page loads. If not, click the **Login** link.

A screenshot of the InSite Login page. At the top, there is a navigation bar with links for "Court", "Business Licenses", "Call Center", "Utility Billing", "Accounts Receivable", and "Building Projects". Below this is a "Login" header. The main content area contains an "Email:" input field, a "Password:" input field, and a "Log In" button. A red arrow points to the "Create an Account" link, which is followed by a "Password Recovery" link.

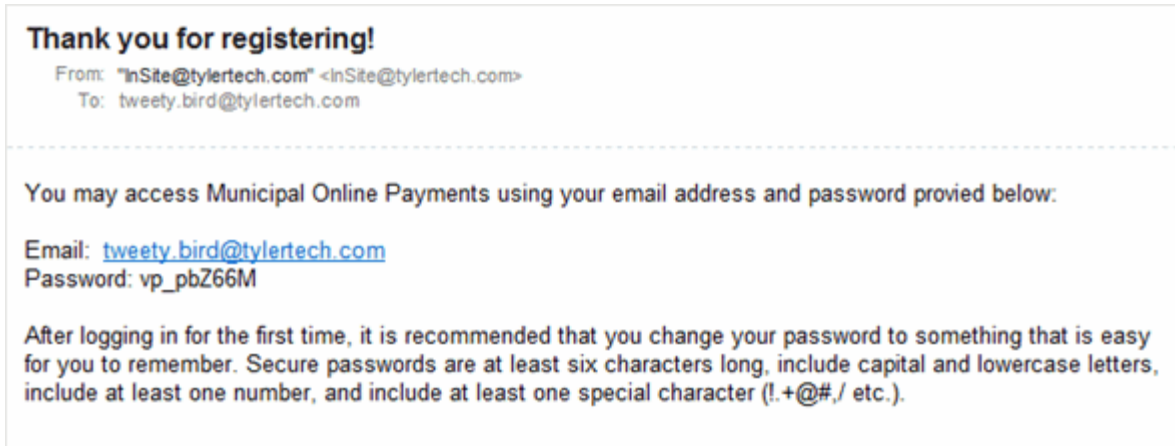
2. From the Login page, click the **Create an Account** link. The Create Member Account page loads.

A screenshot of the "Create Member Account" page. It features the same navigation bar as the login page. The main content area has a "Create Member Account" header. Below the header are three input fields: "Name" with the value "Tweety Bird" and a subtext "ex: 'Joe Smith'", "Email" with the value "weety.bird@tylertech.com", and "Password" with the subtext "will be emailed to you". At the bottom, there are "Create Member" and "Cancel" buttons.

3. Type your information in the **Name** and **Email** fields. Your email address is your login ID and is used for password recovery or for confirmation of any activity on the site.
4. Click **Create Member**. The following message displays:

A screenshot of the "Create Member Account" page showing a success message. The navigation bar and header are the same as in the previous screenshot. The main content area displays the text: "Registration Completed. The account has been successfully created. An email containing your password has been sent to the email address you entered." Below the text is a "Continue" button.

5. Click **Continue** to return to the InSite homepage.
6. Check your email to find the confirmation message that contains your password.



7. Once again, select an application and return to the Login page. Log in using your email address and the password found in the confirmation email. After logging in, you can change your password. (See [Edit your member information](#) for instructions.)

## Login

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1. Click the link for the application you want to access. For some applications you are redirected to the Login page. For other applications you must click the **Login** link. The Login page loads.

Court Business Licenses Call Center Utility Billing Accounts Receivable Building Projects

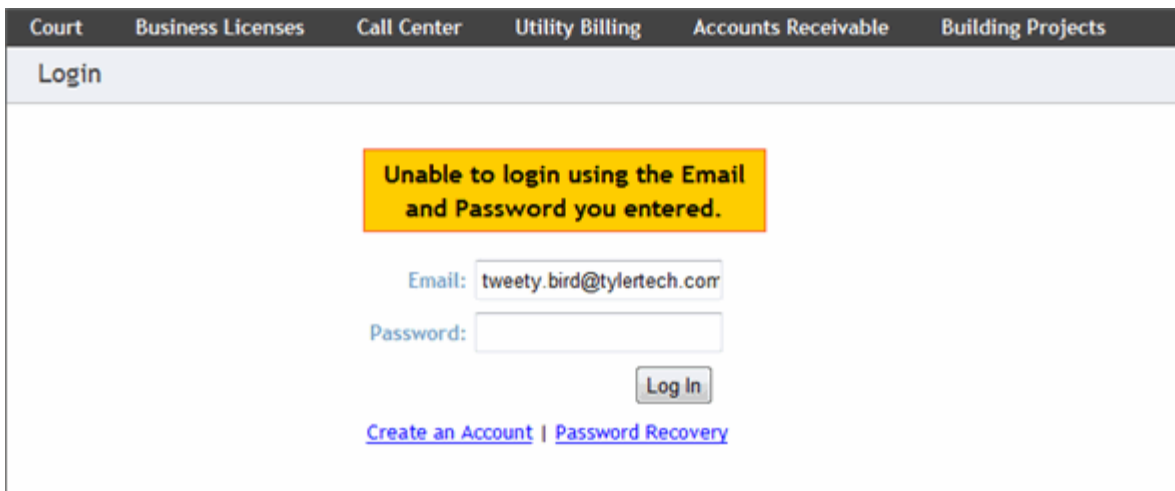
Login

Email:

Password:

[Create an Account](#) | [Password Recovery](#)

2. Enter your email address and password then click **Log In**. If this is your first time logging in, use the password from the confirmation email you received.
3. If you typed your login information correctly, you are directed to the application you selected. If you typed your email address or password incorrectly, the following message displays:



Court Business Licenses Call Center Utility Billing Accounts Receivable Building Projects

Login

Unable to login using the Email and Password you entered.

Email: tweety.bird@tylertech.com

Password:

Log In

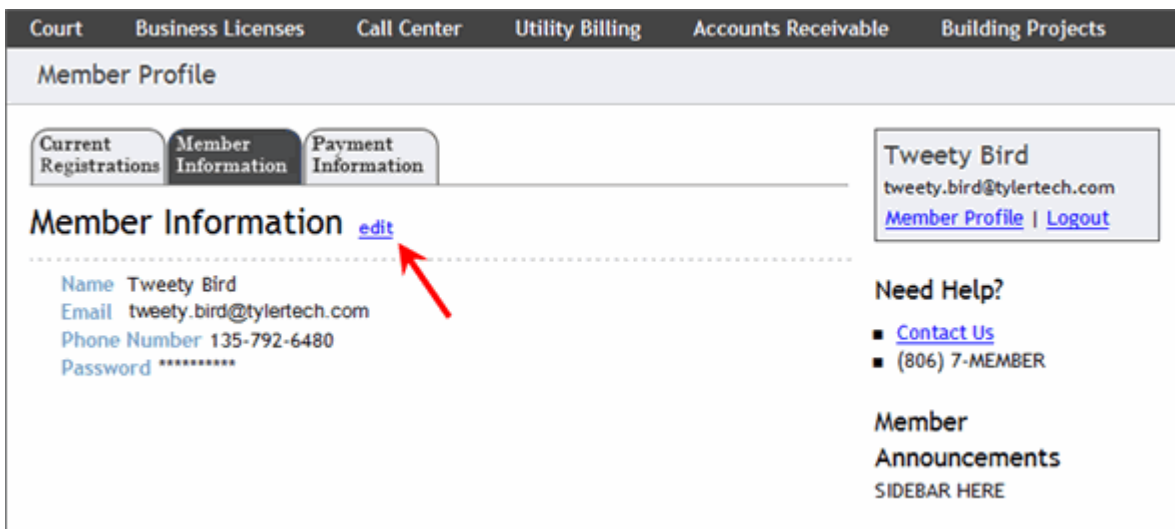
[Create an Account](#) | [Password Recovery](#)

If you mistyped your email address or password, try logging in again. If you forgot your password, use the **Password Recovery** link to have your password emailed to you.

After five consecutive failed attempts to log in, your member account is locked until an administrator unlocks the account. This feature is in place to protect your account from hacking attempts and potential identity theft.

## Edit your member information: Name, Email, and Password

1. From any application page, click the **Member Profile** link. The Member Profile page loads with the **Member Information** tab selected. If you are not logged in, you are prompted to log in before you can continue.



Court Business Licenses Call Center Utility Billing Accounts Receivable Building Projects

Member Profile

Current Registrations Member Information Payment Information

Tweety Bird  
tweety.bird@tylertech.com  
[Member Profile](#) | [Logout](#)

Member Information [edit](#)

Name Tweety Bird  
Email tweety.bird@tylertech.com  
Phone Number 135-792-6480  
Password \*\*\*\*\*

Need Help?  
■ [Contact Us](#)  
■ (806) 7-MEMBER

Member Announcements  
SIDEBAR HERE

2. On the **Member Information** tab, click the edit link. The Edit Member Information page loads.

The screenshot shows a web interface for a member profile. At the top, there is a navigation bar with links: Court, Business Licenses, Call Center, Utility Billing, Accounts Receivable, and Building Projects. Below this is a header for 'Member Profile'. There are three tabs: 'Current Registrations', 'Member Information' (which is active), and 'Payment Information'. The main content area is titled 'Edit Member Information' and contains the following fields:

- Name:** Tweety Bird
- Email:** tweety.bird@tylertech.com
- Phone Number:** 135-792-4680 (with a note: XXX-XXX-XXXX (Optional))

Below these fields is a dashed box containing a 'Change Password' section. It includes the instruction: 'Leave these fields blank to keep your current password.' and three input fields: 'Current Password', 'New Password', and 'Confirm New Password'. At the bottom of this section are 'Save Changes' and 'Cancel' buttons.

On the right side of the page, there is a sidebar with the following information:

- Tweety Bird**
- tweety.bird@tylertech.com
- [Member Profile](#) | [Logout](#)
- Need Help?**
- [Contact Us](#)
- (806) 7-MEMBER
- Member Announcements**
- SIDEBAR HERE

- To change your display name or email address, edit the text in the **Name** and **Email** fields. You must use a valid email address. You can enter your phone number to be saved in your profile as well. This number is used in the Business Licenses and Building Projects applications.

To change your password, type your current password in the **Current Password** field, and then type your new password in the **New Password** and **Confirm New Password** fields.

Member passwords can be changed at any time. The first time you log in, change your password to something that is easy to remember. Secure passwords are at least six characters long, include capital and lowercase letters, include at least one number, and include at least one special character (! . + @ # , / etc.).

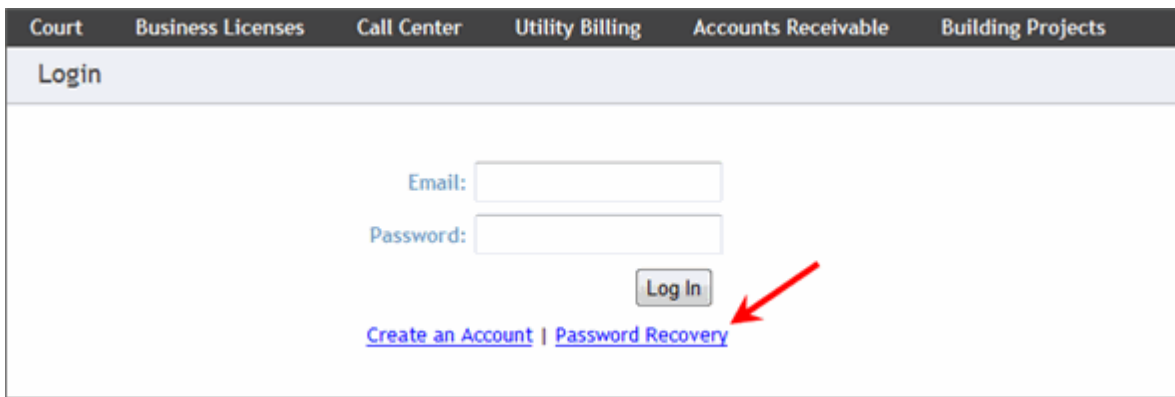
If you are not changing your password, leave all three fields in the **Change Password** section empty.

- Click **Save Changes**.

## Recover a lost/forgotten password

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- Go to the Login page.



Court Business Licenses Call Center Utility Billing Accounts Receivable Building Projects

Login

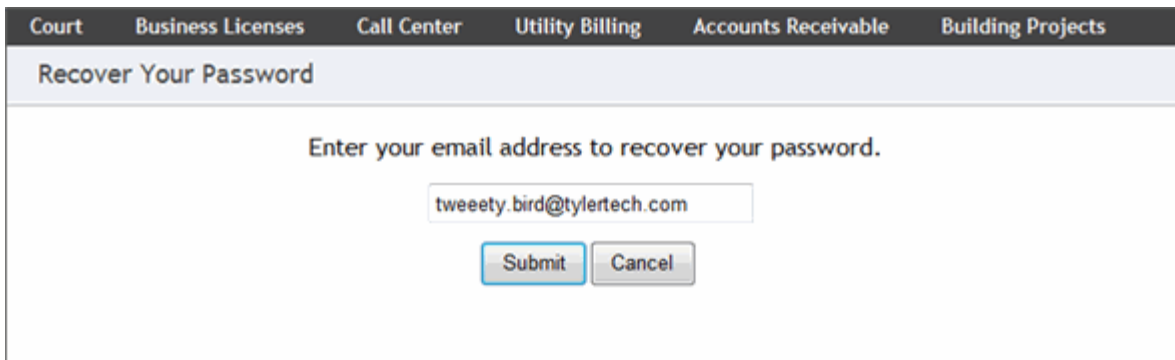
Email:

Password:

Log In

[Create an Account](#) | [Password Recovery](#)

2. Click the **Password Recovery** link. The Recover Your Password page loads.



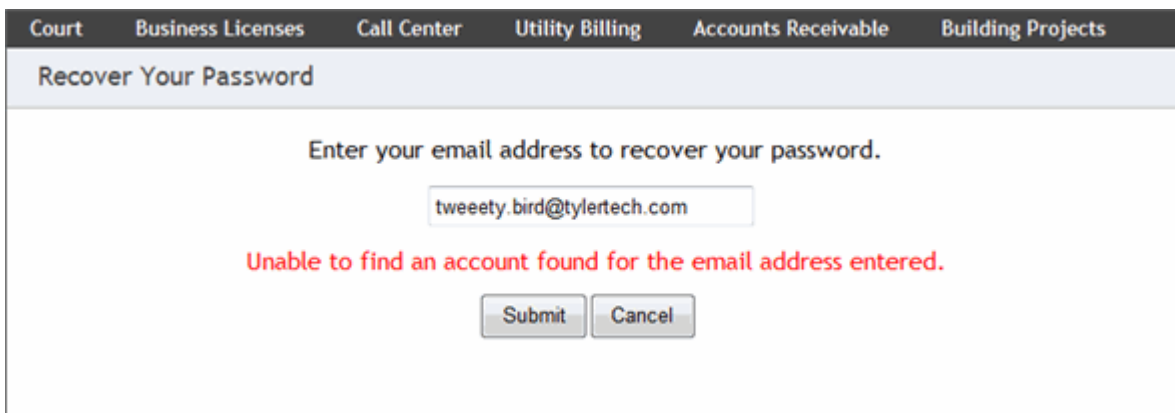
Court Business Licenses Call Center Utility Billing Accounts Receivable Building Projects

Recover Your Password

Enter your email address to recover your password.

Submit Cancel

3. Enter your email address and click **Submit**. If the system is unable to locate the email address you entered, the following message displays:



Court Business Licenses Call Center Utility Billing Accounts Receivable Building Projects

Recover Your Password

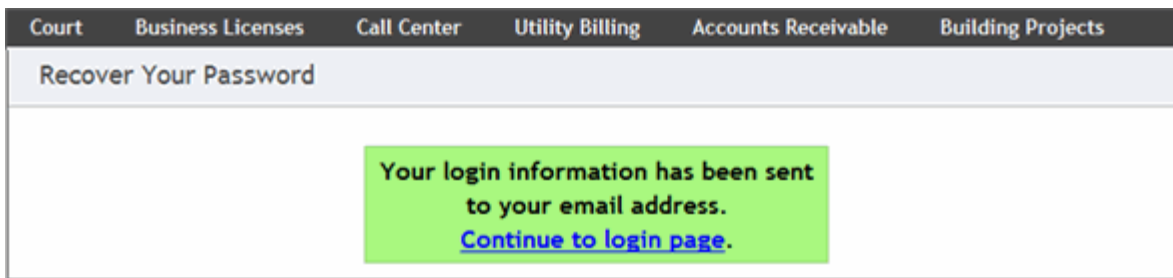
Enter your email address to recover your password.

Unable to find an account found for the email address entered.

Submit Cancel

This means that the email address you entered could not be verified. Make sure you typed your email address correctly. You can try another email address if you think you might have created your membership account using an alternate address.

If the system is able to verify your email address, an email is sent to your login email address and the following message displays:

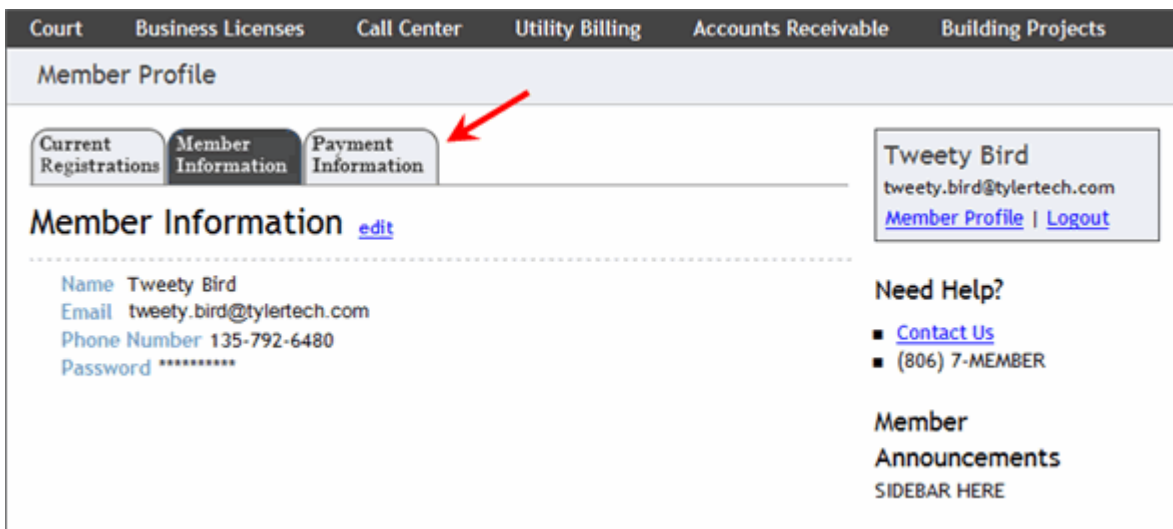


4. Check your inbox for a message from the InSite administrator containing your username and password.



## Add a credit card for the first time

1. From any application page, click the **Member Profile** link. The Member Profile page loads with the **Member Information** tab selected. If you are not logged in, you are prompted to log in before you can continue.



2. Select the **Payment Information** tab. The Payment Information tab loads.

Court Business Licenses Call Center Utility Billing Accounts Receivable Building Projects

Member Profile

Current Registrations Member Information **Payment Information**

Tweety Bird  
tweety.bird@tylertech.com  
[Member Profile](#) | [Logout](#)

The credit card information saved here is only for online payments and does not affect any existing drafts or other payment arrangements you may have set up.

**Select Default Credit Card**

You don't have any credit cards on file. You should [add a credit card](#) to get started.

**Need Help?**

- [Contact Us](#)
- (806) 7-MEMBER

Member Announcements  
SIDEBAR HERE

3. Click the add a credit card link. The Add New Credit Card page loads.

Court Business Licenses Call Center Utility Billing Accounts Receivable Building Projects

Member Profile

Current Registrations Member Information **Payment Information**

Tweety Bird  
tweety.bird@tylertech.com  
[Member Profile](#) | [Logout](#)

**Add New Credit Card**

Card Type

Credit Card Number

Expiration Date

First Name On Card

Last Name On Card

Billing Address 1

Billing Address 2

Zip

**Need Help?**

- [Contact Us](#)
- (806) 7-MEMBER

Member Announcements  
SIDEBAR HERE

4. Fill in your credit card information. All fields except **Billing Address 2** are required.
5. Click **Save Card**. The credit card is saved and automatically becomes your default card.

### ***Add a credit card when making a payment***

You can save a credit card to your profile when making a payment if you do not already have a credit card saved.

1. During the payment process, mark the **Save Card in Profile** checkbox.

Court	Business Licenses	Call Center	Utility Billing	Accounts Receivable	Building Projects																																
Court																																					
<b>Pay Ticket Online</b>																																					
Make Payment																																					
<table border="1"> <thead> <tr> <th colspan="4">Payment Summary</th> </tr> <tr> <th>Violation</th> <th>Ticket</th> <th>Balance Owed</th> <th>Payment Amount</th> </tr> </thead> <tbody> <tr> <td>FAILURE TO APPEAR/BAIL JUMPING</td> <td>12458F</td> <td>\$253.00</td> <td>\$ 253.00</td> </tr> <tr> <td colspan="4">Issued: 6/7/2000</td> </tr> <tr> <td colspan="4">To: TIFHANY STANLEY</td> </tr> <tr> <td colspan="4">Due: 6/7/2000</td> </tr> <tr> <td colspan="3">SubTotal:</td> <td>\$253.00</td> </tr> <tr> <td colspan="3">Total Payment:</td> <td>\$253.00</td> </tr> </tbody> </table>						Payment Summary				Violation	Ticket	Balance Owed	Payment Amount	FAILURE TO APPEAR/BAIL JUMPING	12458F	\$253.00	\$ 253.00	Issued: 6/7/2000				To: TIFHANY STANLEY				Due: 6/7/2000				SubTotal:			\$253.00	Total Payment:			\$253.00
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<div style="float: right; border: 1px solid gray; padding: 5px;"> <b>Tweety Bird</b>            tweety.bird@tylertech.com  <a href="#">Member Profile</a>   <a href="#">Logout</a> </div>																																					
<div style="float: right;"> <b>Payment Method</b> <a href="#">change</a>  <b>Credit Card Information.</b>            Card Type            Please select... ▾            Credit Card Number  <input type="text"/>            Expiration Date            — ▾ 2009 ▾            First Name On Card  <input type="text"/>            Last Name On Card  <input type="text"/>            Billing Address 1  <input type="text"/>            Billing Address 2  <input type="text"/>            Zip  <input type="text"/>  <input checked="" type="checkbox"/> Save Card in Profile         </div>																																					
<input type="button" value="Process Payment"/> <input type="button" value="Cancel"/>																																					
<b>Court House</b> <b>Hours</b> Monday - Friday: 8:30 a.m. - 5:00 p.m. <i>(Excluding Holidays)</i> <b>Location</b> 123 Main Street City, State 01234																																					

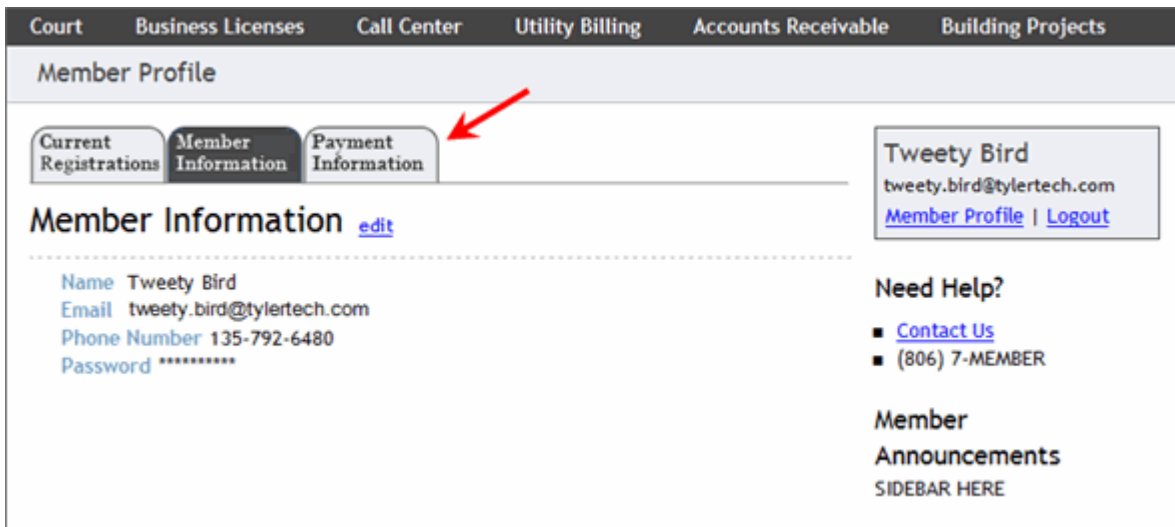
- When you click **Process Payment**, the credit card information saves to your profile for future use.

## Add an additional credit card to your account

Once you save one credit card, you can save additional credit cards to your account. This is useful when making a payment so that you can choose which credit card to use for each transaction.

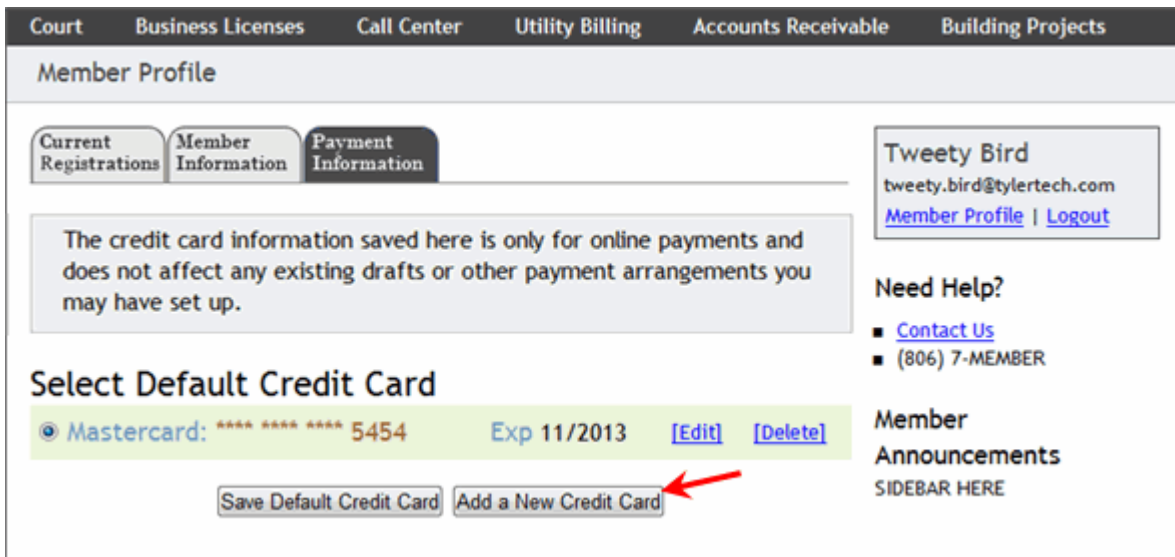
- From any application page, click the **Member Profile** link. The Member Profile page loads with the **Member Information** tab selected. If you are not logged in, you are prompted to log in before you can continue.





The screenshot shows the 'Member Profile' page with a navigation bar at the top containing 'Court', 'Business Licenses', 'Call Center', 'Utility Billing', 'Accounts Receivable', and 'Building Projects'. Below the navigation bar, there are three tabs: 'Current Registrations', 'Member Information', and 'Payment Information'. A red arrow points to the 'Payment Information' tab. The 'Member Information' tab is currently selected, displaying the member's name 'Tweety Bird', email 'tweety.bird@tylertech.com', phone number '135-792-6480', and a masked password. To the right, there is a box with the member's name and email, and links for 'Member Profile' and 'Logout'. Below that, there is a 'Need Help?' section with links for 'Contact Us' and '(806) 7-MEMBER'. At the bottom right, there is a 'Member Announcements' sidebar.

2. Select the **Payment Information** tab. The Payment Information tab loads and displays all the credit cards saved to your account. Your default credit card is selected and highlighted in green.



The screenshot shows the 'Member Profile' page with the 'Payment Information' tab selected. A message box states: 'The credit card information saved here is only for online payments and does not affect any existing drafts or other payment arrangements you may have set up.' Below the message, there is a section titled 'Select Default Credit Card' with a table of credit cards. The first card is a Mastercard with a masked number ending in 5454 and an expiration date of 11/2013. It is selected and highlighted in green. There are links for '[Edit]' and '[Delete]' next to the card. Below the table, there are two buttons: 'Save Default Credit Card' and 'Add a New Credit Card'. A red arrow points to the 'Add a New Credit Card' button. To the right, there is a box with the member's name and email, and links for 'Member Profile' and 'Logout'. Below that, there is a 'Need Help?' section with links for 'Contact Us' and '(806) 7-MEMBER'. At the bottom right, there is a 'Member Announcements' sidebar.

3. Click **Add a New Credit Card**. The Add New Credit Card page displays.

Court Business Licenses Call Center Utility Billing Accounts Receivable Building Projects

Member Profile

Current Registrations Member Information Payment Information

**Add New Credit Card**

Card Type

Credit Card Number

Expiration Date

First Name On Card

Last Name On Card

Billing Address 1

Billing Address 2

Zip

**Tweety Bird**  
tweety.bird@tylertech.com  
[Member Profile](#) | [Logout](#)

**Need Help?**

- [Contact Us](#)
- (806) 7-MEMBER

**Member Announcements**  
SIDEBAR HERE

4. Fill in your credit card information. All fields except **Billing Address 2** are required.
5. Click **Save Card**. The card you added automatically becomes your default credit card.

Court Business Licenses Call Center Utility Billing Accounts Receivable Building Projects

Member Profile

Current Registrations Member Information Payment Information

The credit card information saved here is only for online payments and does not affect any existing drafts or other payment arrangements you may have set up.

**Select Default Credit Card**

Mastercard: \*\*\*\* \* 5454 Exp 11/2013 [\[Edit\]](#) [\[Delete\]](#)

**Tweety Bird**  
tweety.bird@tylertech.com  
[Member Profile](#) | [Logout](#)

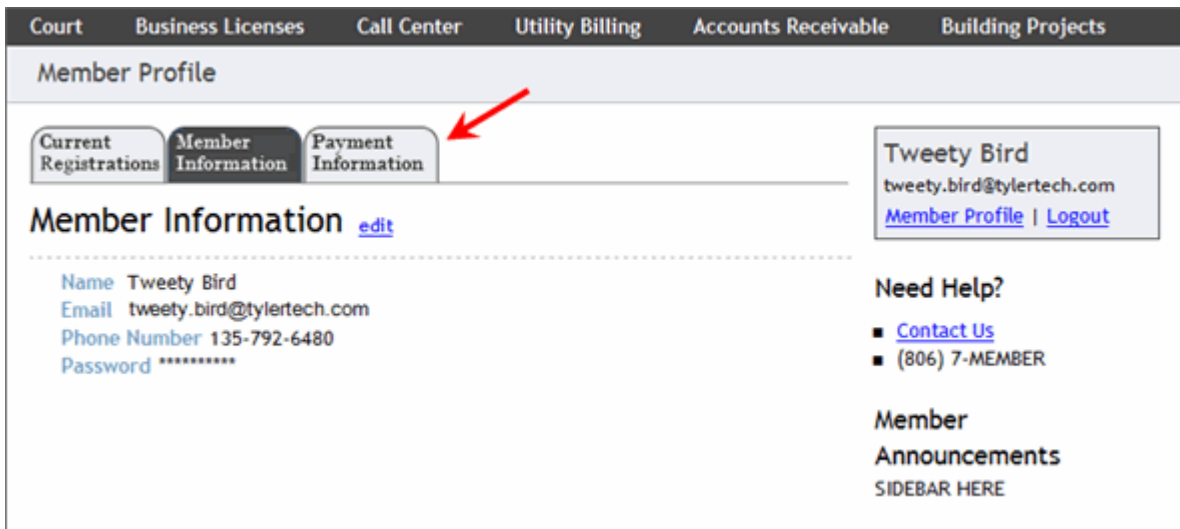
**Need Help?**

- [Contact Us](#)
- (806) 7-MEMBER

**Member Announcements**  
SIDEBAR HERE

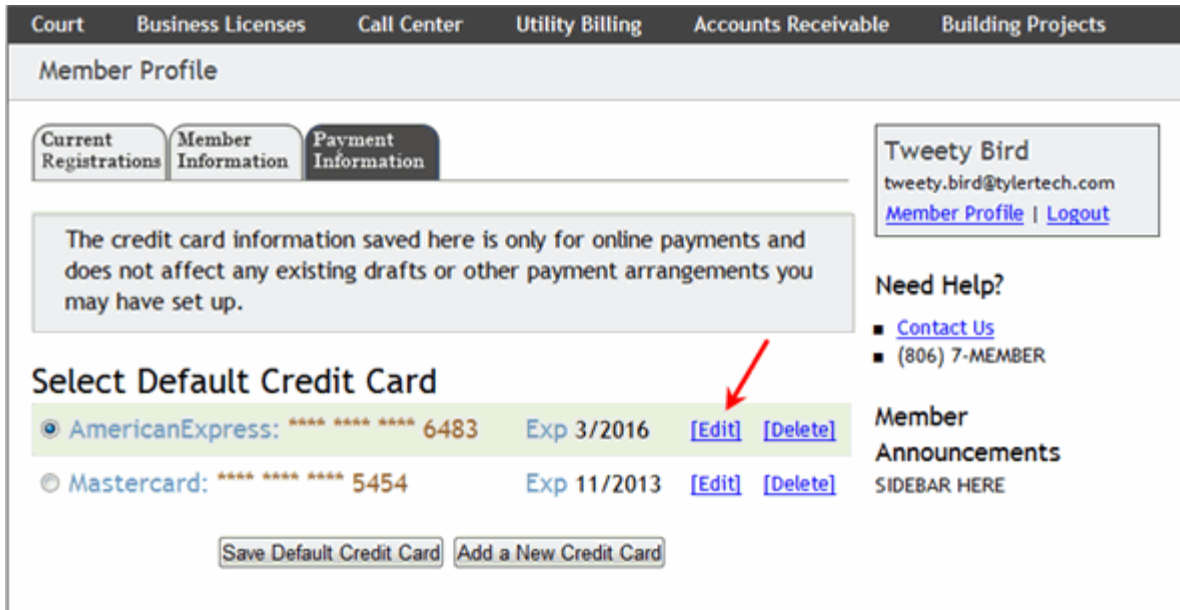
## Edit a credit card

1. From any application page, click the **Member Profile** link. The Member Profile page loads with the **Member Information** tab selected. If you are not logged in, you are prompted to log in before you can continue.



The screenshot shows the 'Member Profile' page with a navigation bar at the top containing 'Court', 'Business Licenses', 'Call Center', 'Utility Billing', 'Accounts Receivable', and 'Building Projects'. Below the navigation bar, there are three tabs: 'Current Registrations', 'Member Information', and 'Payment Information'. A red arrow points to the 'Payment Information' tab. The 'Member Information' tab is currently selected and displays the following details: Name: Tweety Bird, Email: tweety.bird@tylertech.com, Phone Number: 135-792-6480, and Password: \*\*\*\*\*. To the right of the member information, there is a box for 'Tweety Bird' with the email address and links for 'Member Profile' and 'Logout'. Below this, there is a 'Need Help?' section with links for 'Contact Us' and '(806) 7-MEMBER'. At the bottom right, there is a 'Member Announcements' section with the text 'SIDEBAR HERE'.

2. Select the **Payment Information** tab. The Payment Information tab loads and displays the credit cards saved to your account. Your default credit card is selected and highlighted in green.



The screenshot shows the 'Member Profile' page with the 'Payment Information' tab selected. A red arrow points to the 'Edit' link next to the American Express credit card. The page displays a message: 'The credit card information saved here is only for online payments and does not affect any existing drafts or other payment arrangements you may have set up.' Below this message, there is a section titled 'Select Default Credit Card' with two credit cards listed: American Express (\*\*\*\* \* 6483, Exp 3/2016) and Mastercard (\*\*\*\* \* 5454, Exp 11/2013). Each card has 'Edit' and 'Delete' links. At the bottom, there are two buttons: 'Save Default Credit Card' and 'Add a New Credit Card'.

3. Click the **Edit** link next to the card you want to edit. The Edit Credit Card page loads. Make your changes.

Court Business Licenses Call Center Utility Billing Accounts Receivable Building Projects

Member Profile

Current Registrations Member Information Payment Information

**Edit Credit Card**

Card Type

Credit Card Number

Expiration Date

First Name On Card

Last Name On Card

Billing Address 1

Billing Address 2

Zip

**Tweety Bird**  
tweety.bird@tylertech.com  
[Member Profile](#) | [Logout](#)

**Need Help?**

- [Contact Us](#)
- (806) 7-MEMBER

**Member Announcements**  
SIDEBAR HERE

4. Click **Save Card**.

## Delete a credit card

1. From any application page, click the **Member Profile** link. The Member Profile page loads with the **Member Information** tab selected. If you are not logged in, you are prompted to log in before you can continue.

Court Business Licenses Call Center Utility Billing Accounts Receivable Building Projects

Member Profile

Current Registrations **Member Information** Payment Information

**Member Information** [edit](#)

Name Tweety Bird  
Email tweety.bird@tylertech.com  
Phone Number 135-792-6480  
Password \*\*\*\*\*

**Tweety Bird**  
tweety.bird@tylertech.com  
[Member Profile](#) | [Logout](#)

**Need Help?**

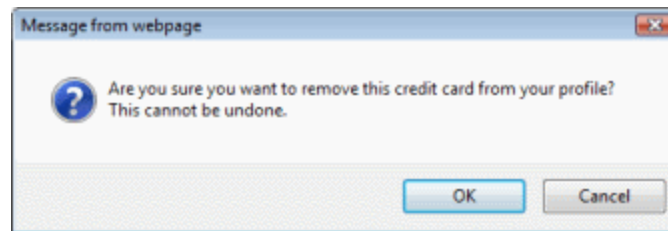
- [Contact Us](#)
- (806) 7-MEMBER

**Member Announcements**  
SIDEBAR HERE

2. Select the **Payment Information** tab. The Payment Information tab loads and displays all of the credit cards saved to your account. Your default credit card is selected and highlighted in green.

The screenshot shows a web interface for a member profile. At the top, there are navigation tabs: Court, Business Licenses, Call Center, Utility Billing, Accounts Receivable, and Building Projects. Below these is the 'Member Profile' header. There are three tabs: 'Current Registrations', 'Member Information', and 'Payment Information'. A message box states: 'The credit card information saved here is only for online payments and does not affect any existing drafts or other payment arrangements you may have set up.' To the right, the user's name 'Tweety Bird' and email 'tweety.bird@tylertech.com' are displayed, along with links for 'Member Profile' and 'Logout'. Below this is a 'Need Help?' section with links for 'Contact Us' and '(806) 7-MEMBER'. The main section is titled 'Select Default Credit Card' and lists two cards: an American Express card (\*\*\*\* \* 6483, Exp 3/2016) and a Mastercard (\*\*\*\* \* 5454, Exp 11/2013). Each card has 'Edit' and 'Delete' links. A red arrow points to the 'Delete' link for the American Express card. At the bottom, there are buttons for 'Save Default Credit Card' and 'Add a New Credit Card'.

3. Click the **Delete** link next to the card you want to permanently remove from your profile. You are prompted to confirm that you want to delete the card.



4. Click **OK**.

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**Note:** You cannot delete the default card. You must first designate another card as the default card, then delete the desired card.

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Court Business Licenses Call Center Utility Billing Accounts Receivable Building Projects

Member Profile

Current Registrations Member Information **Payment Information**

The credit card information saved here is only for online payments and does not affect any existing drafts or other payment arrangements you may have set up.

**Select Default Credit Card**

AmericanExpress: \*\*\*\* \* 6483 Exp 3/2016 [Edit] [Delete]

Mastercard: \*\*\*\* \* 5454 Exp 11/2013 [Edit] [Delete]

You are trying to delete the credit card that you have designated as your default payment method. Please designate another card as your default payment method before deleting this one.

Save Default Credit Card Add a New Credit Card

Tweety Bird  
tweety.bird@tylertech.com  
[Member Profile](#) | [Logout](#)

**Need Help?**

- [Contact Us](#)
- (806) 7-MEMBER

**Member Announcements**  
SIDEBAR HERE

## Change your default credit card

Your default credit card is the card automatically used to make payments unless you select another card when making a transaction. You can change your default card at any time. If you have only one credit card in your profile, it is your default credit card.

1. From any application page, click the **Member Profile** link. The Member Profile page loads with the **Member Information** tab selected. If you are not logged in, you are prompted to log in before you can continue.

Court Business Licenses Call Center Utility Billing Accounts Receivable Building Projects

Member Profile

Current Registrations **Member Information** Payment Information

**Member Information** [edit](#)

Name Tweety Bird  
Email tweety.bird@tylertech.com  
Phone Number 135-792-6480  
Password \*\*\*\*\*

Tweety Bird  
tweety.bird@tylertech.com  
[Member Profile](#) | [Logout](#)

**Need Help?**

- [Contact Us](#)
- (806) 7-MEMBER

**Member Announcements**  
SIDEBAR HERE

2. Select the **Payment Information** tab. The Payment Information tab loads and displays the credit cards saved to your account. Your default credit card is selected and highlighted in green.

Court Business Licenses Call Center Utility Billing Accounts Receivable Building Projects

Member Profile

Current Registrations Member Information **Payment Information**

The credit card information saved here is only for online payments and does not affect any existing drafts or other payment arrangements you may have set up.

**Select Default Credit Card**

AmericanExpress: \*\*\*\* \* 6483 Exp 3/2016 [Edit] [Delete]

Mastercard: \*\*\*\* \* 5454 Exp 11/2013 [Edit] [Delete]

Save Default Credit Card Add a New Credit Card

Tweety Bird  
tweety.bird@tylertech.com  
[Member Profile](#) | [Logout](#)

**Need Help?**

- [Contact Us](#)
- (806) 7-MEMBER

**Member Announcements**  
SIDEBAR HERE

3. Select the radio button next to the card you want to be your new default credit card.
4. Click **Save Default Credit Card**. The default credit card is saved and highlighted in green.

Court Business Licenses Call Center Utility Billing Accounts Receivable Building Projects

Member Profile

Current Registrations Member Information **Payment Information**

The credit card information saved here is only for online payments and does not affect any existing drafts or other payment arrangements you may have set up.

**Select Default Credit Card**

AmericanExpress: \*\*\*\* \* 6483 Exp 3/2016 [Edit] [Delete]

Mastercard: \*\*\*\* \* 5454 Exp 11/2013 [Edit] [Delete]

Save Default Credit Card Add a New Credit Card

Tweety Bird  
tweety.bird@tylertech.com  
[Member Profile](#) | [Logout](#)

**Need Help?**

- [Contact Us](#)
- (806) 7-MEMBER

**Member Announcements**  
SIDEBAR HERE

## Member account security

Personal information is collected and stored by the website and the software that powers the site. All information passes over the Internet using SSL 128-bit encryption. This is the industry standard for passing important information securely over the Internet. You can verify the use of this encryption by making sure the URL for the page you are on is prefixed by "https://". The secure certificate can be viewed by clicking the lock symbol in your web browser. It is recommended that users access the site using one of the following browsers or

newer: Internet Explorer 7.0, Firefox 2.0, Safari 2.0, Opera 9.0, or Google Chrome 2.0.

All member passwords and credit card numbers are encrypted again when stored in the database. The password cannot be viewed on the website and requires a user to have access to the email account of the member in order to retrieve the password. In addition, the user must be logged in to change the password and must re-enter the existing password. A member credit card number can only be viewed on the Edit Credit Card page.

**Member Profile**

Current Registrations | Member Information | **Payment Information**

**Edit Credit Card**

Card Type: American Express

Credit Card Number: 375669753426483

Expiration Date: Mar 2016

First Name On Card: Tweety

Last Name On Card: Bird

Billing Address 1: 48 Mel Blanc Ave.

Billing Address 2:

Zip: 01942

Save Card | Cancel

**Tweety Bird**  
tweety.bird@tylertech.com  
[Member Profile](#) | [Logout](#)

**Need Help?**

- [Contact Us](#)
- (806) 7-MEMBER

**Member Announcements**  
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On all other pages on the site where the member's credit card information displays, the card number itself is replaced by asterisks (\*) except for the last four digits.



Court
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Accounts Receivable
Building Projects

Member Profile

Current Registrations

Member Information

Payment Information

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The credit card information saved here is only for online payments and does not affect any existing drafts or other payment arrangements you may have set up.

### Select Default Credit Card

AmericanExpress: \*\*\*\* \* 6483

Exp 3/2016
[\[Edit\]](#)
[\[Delete\]](#)

Mastercard: \*\*\*\* \* 5454

Exp 11/2013
[\[Edit\]](#)
[\[Delete\]](#)

Save Default Credit Card

Add a New Credit Card

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Members are encouraged to only view or make changes to their credit card information in a safe location. A safe location is defined as a computer under the user's control which does not have malicious software installed on it (known or unknown) and which is located where others cannot see the user's personal information. A good example of this would be the user's home computer with a firewall, anti-virus, and anti-spyware software running. Public places, with computers or wi-fi hot spots with free access, such as the public library or a sidewalk café, should be avoided.

## Current Registrations tab: Manage registrations

View the Current Registrations page by selecting the **Current Registrations** tab of your Member Profile page. The **Current Registrations** tab displays accounts, entities, or contacts you have registered. There are also links to add new registrations or to remove registrations.

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**Note:** Refer to each application's member help for more information on each section of the Current Registrations tab:

Building Projects  
Call Center

Business Licenses  
Utility Billing

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Court
Business Licenses
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Building Projects

### Member Profile

Current Registrations

Member Information

Payment Information

## Current Registrations

Utility Billing Accounts
Add an Account

Account #	Address	Last Payment	Balance	
<a href="#">01-0520-01</a> Past Due	5009 RIDGE CREST DR.	(\$140.25) 04/08/2003	\$282.81 Due 05/27/2003	✕
<a href="#">20-2050-00</a> active	4732 CRAWFORD DR.	(\$776.62) 05/07/2003	\$620.47 Due 05/30/2003	✕
<a href="#">15-7020-00</a> active	6317 FALL RIVER DR	(\$332.38) 04/07/2003	\$191.06 Due 05/08/2003	✕
<a href="#">KC-0020-01</a> active	60 CHARLIES WAY	(\$5.00) 07/09/2009	\$1,586.01 Due 03/15/2008	✕

Building Projects Entity

Name	Contractor	Status	
Tweety Bird	No	Pending	✕

Business License Contacts
Add a Contact

There are no Business License Contacts associated with your Membership. [Register a contact.](#)

Call Center Contact

There are no Call Center Contacts associated with this Membership.

**Tweety Bird**  
 tweety.bird@tylertech.com  
[Member Profile](#) | [Logout](#)

**Need Help?**

- [Contact Us](#)
- (806) 7-MEMBER

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